

Summer Holiday Hub Activities 2025

FAQs

Who is eligible to attend?

Any adopted child between the ages of 5-16 years of age and other children within the family, either adopted or birth siblings.

Can parents attend the session?

These activities are for children without their parents or a significant adult. They are opportunities for children to spend time with their peers in a safe and fun environment amongst other adopted children. If you have concerns regarding your child's confidence within any groups, you are more than welcome to remain nearby and give the CCS staff member a contact number in case your child becomes distressed. Many children and parents have found this measure comforting, and the need for a staff member to contact a parent has been extremely minimal. If you would like to discuss this further to support your child's needs, please don't hesitate to contact us.

Will I know the staff who are the group leaders for the activities?

Across the activities we are offering, a team of CCS staff will be undertaking responsibility for different groups, and the majority of sessions will be facilitated by Adele Parsons, CCS Sessional Worker. When you receive confirmation, you will receive specific details for the activity you have booked, along with the group leaders' names and photographs, which you can share with your child. This will aid with familiarisation and recognition when meeting for activities.

Do I need to pay for an activity?

Yes, each activity costs just £15 per child per session and includes all entrance and service fees, staff costs and expert leaders where applicable. Payment will be required and managed through Eventbrite.

What does my child need to bring?

At each event, children and young people will need to bring with them a filled bottle of water. As each event will have specific requirements, please check your confirmation letter, which will clearly state what you need to bring, including snacks and/or a packed lunch. And appropriate clothing.

My child is out of the age range, but would really like to attend. Is this possible?

The ages stated for each activity are a guide to ensure the differentiated needs of the children can be met. We are also aware that, despite children's ages, they may feel more comfortable with a different age group depending on their needs and the ages of siblings. Please get in touch with us via email, and we can discuss this with you.

My child has additional needs. Will the activity and staffing be appropriate?

In order to ensure safety and inclusion for all, please contact CCS to discuss any unique and/or additional needs that your child requires so we can plan effectively and knowledgeably for this.

Will the event offer toilets and self-care facilities?

All events and activities will have toilets and hand-washing facilities.

Parking

Most of the events will have parking facilities however, some locations may be more difficult to access. Full details of each activity will be sent to you ahead of time. Please ensure you read this and make sure you leave sufficient time to reach the activity on time.

Medication

If your child has ongoing medication, e.g. inhaler, please ensure you complete this information on your child's booking form. We will not be able to administer medication, prescribed or otherwise, for children who are unwell.

Will the activity be cancelled due to bad weather?

We shall endeavour to run activities regardless of the weather and ask that children and young people wear appropriate clothing to support this. There may be some activities which may need to be cancelled, e.g. water sports. However, we will give as much notice as possible and reschedule. Where this is not possible, then CCS will offer refunds for any cancelled activity.

I've booked and paid. However, we no longer wish to attend. Am I able to claim a refund?

Unfortunately, the Holiday Hub activities are non-refundable for a number of reasons. As you can appreciate, planning such a wide range of activities requires much planning in advance, with most of the activities requiring CCS to prepay in full. In order for us to keep chargeable costs to a minimum for families, resources are purchased in bulk and are based on full occupancy of the activities. Whilst we appreciate there may be a number of reasons why children may not be able to attend, refunds would result in the activities being financially unsustainable in the future.

My child wants to book with another adopted friend. Is this possible?

This year, we are using the electronic booking system Eventbrite to aid us with the booking process; therefore, you will be able to liaise with friends to achieve this successfully.

