Q: I'm seeing a young child who misbehaves at school and isn't responding well to the reward system his teacher uses. Is there another approach I can recommend?

A: Offering external incentives like stickers, toys, or even social approval won't help many children change their behaviours because, contrary to popular beliefs, human behaviours aren't solely predicated on a drive to maximize gains and avoid losses. Rather, on a basic biological level, they reflect subconscious perceptions of safety and threat that are constantly in play through the actions of our autonomic nervous system (ANS).

With his Polyvagal Theory, neuroscientist Stephen Porges offers a road map for understanding the ANS based on the fact that humans come hardwired to avoid threat and seek physiological safety by connecting with others. From the moment we're born, our nervous systems are constantly searching for signs that it's safe to connect. When we can't connect to reduce our neuroception of threat, we experience stress responses, often in the form of behavioural challenges.

Unfortunately, many well-meaning educators are unaware of the powerful force that the ANS exerts on childhood behaviours, and so they continue to rely on the binary notion that children's behaviours are either compliant or noncompliant. This popular paradigm views all behaviours as incentivized and motivated, rather than instinctual and safety-seeking.

Beyond the Dots

When Colwyn first came to my office, he was five years old and suffering from stomach aches that his paediatrician suspected stemmed from anxiety. A few months earlier, he'd started kindergarten. Though he'd been excited to attend "real" school like his two older sisters, he'd had a rough start. Accustomed to the more freewheeling environment of his preschool, he had difficulty adjusting to the demands of his new classroom, where he was expected to sit still and focus for long stretches. Instead, Colwyn would routinely get up to wander around the classroom, pulling out toys or otherwise disrupting the class.

His teacher, organized and energetic, immediately initiated a behaviour-management approach using a system of green, yellow, and red dots that she affixed next to each child's name on a large board that hung on the classroom wall. Each week, the children who managed to accrue mostly green dots next to their name were rewarded with special prizes, such as frosted cupcakes with rainbow sprinkles or jars of colourful playdough she made from scratch in her kitchen.

Colwyn wanted the special prizes as much as his classmates did, but no matter how hard he tried, he regularly began the day with behaviour that generated yellow dots. By the day's end, rather than work his way up to green ones, he'd displayed other disruptive behaviours, which earned him the dreaded red dots. Far from teaching or motivating him, the teacher's method caused Colwyn additional stress. Within weeks, he'd started crying and screaming before leaving the house in the morning, and eventually he refused to go to school at all.

Needless to say, Colwyn's teacher wasn't intentionally trying to cause him stress; she had the best intentions to motivate him toward good behaviour. Various methods of rating and consequencing behaviours are standard fare in today's education system. But even though they're designed to act as visual reminders that incentivize children to develop self-control and make good choices, I've found they often do the opposite for kids like Colwyn. Why?

Many traditional approaches assume that all children's behaviours are deliberate, leading adults to react to problematic behaviours—whether in the form of language, physical actions, or emotional outbursts—by issuing consequences for this "choice" to misbehave. What we fail to recognize is that emotional and behavioural control is a developmental process, and many vulnerable children and teens require years to develop that ability. Contrary to current practices, the way to build it is by creating zones of relational safety around the child, not by offering rewards, consequences, and punishments.

Introducing a Reframe

Early on in my work with behaviourally challenged children, I often found that the techniques I was taught in graduate school were ineffective. To find out why, I went beyond the field of mental health to study brain development in young children. Then, influenced by the work of psychiatrist Stanley Greenspan and child psychologist Serena Wieder, who created DIR Floortime Model, I came to appreciate the importance of understanding that all behaviours

have meaning. Rather than focusing on eliminating them, we need to understand the adaptive purposes they serve for each child. During this re-education, Porges's Polyvagal Theory provided the neuroscientific rationale for embracing relational safety as central to human emotional regulation and behavioural control.

I began my work with Colwyn's teacher and parents by explaining the difference between bottom-up and top-down behaviours. Bottom-up behaviours are driven by an instinct for safety and survival. It's not until early toddlerhood that children even begin to develop top-down, deliberate control over their emotions and behaviours. Top-down control doesn't just happen at a certain age; it's a developmental process that's different for each child. Colwyn wasn't close to having control over his emotions and behaviours, and that's why the dot chart didn't work for him—no matter how much he wanted the teacher's cupcakes and homemade playdough.

It was my job to help the adults in Colwyn's life embrace a more developmental understanding of his social-emotional development and its impact on his lack of behavioural control. I explained that instead of seeing a little boy exhibiting "bad behaviours," I saw a child exhibiting "stress behaviours," adaptations of his ANS working valiantly to help him feel safe. Colwyn's disruptive behaviours were his body's way of managing his neuroception of threat and trying to feel safe. The sticker chart was ineffective because every time he got another red dot, his stress increased, causing the emotional outbursts. In other words, these were bottom-up behaviours, not the result of his poor choices.

While other kids in his class had more advanced self-regulation skills, Colwyn's neurobiological capacity for self-control wasn't there yet. Rather than punishments or rewards, he needed emotional support via cues of safety, communicated by caring adults. If his nervous system felt safe, his anxiety would decrease, and his external behaviours would reflect this emerging sense of inner calm.

I explained to his teacher that my evaluation of Colwyn revealed that he was particularly sensitive to adults' tone of voice and facial expressions. Most children, in fact, respond favourably to the cues of safety that adults project when they feel calm and in control. This led to a discussion about our "selves" as the most important tool in addressing children's behaviour.

When an adult feels anxious or stressed, children pick up on it. To demonstrate, I showed her a video from a recent session, in which his mother and I were playing with Colwyn using a melodic voice and playful gestures, which helped him feel calm, and the teacher was surprised at how interactive and light-hearted he was. She'd never seen that side of him in the classroom. I let her in on a secret: playing with children, even if it's simply interacting in a playful way they enjoy, is a sure way to help them feel safe.

A New Approach

Once his teacher understood that Colwyn wasn't making poor choices but adapting to feeling physiologically overwhelmed in the classroom, we devised a new plan. Colwyn wasn't the only child whose developmental level made the color-coded chart an ineffective system, so she stopped using it. Instead, as soon as she noticed Colwyn start to bite at his fingers, anxiously scan the room, or rock in his chair—clear signs that he was moving out of a calm state and needed relational support—she'd cheerfully invite him to sit by her or bounce on an exercise ball his parents bought for the classroom. The teacher understood that what Colwyn really needed was a shift in how she interacted with him. And since she had a room full of other students to interact with as well, she requested a warm and engaging classroom aide who could provide the same cues of safety to each student in the classroom, so everyone benefitted.

Over time, we transformed what had begun as a stressful kindergarten foray for Colwyn into a successful year. Without abdicating control, his teachers and parents shifted from *managing* his behaviours to truly *understanding* and working with them from a neurodevelopmental perspective. We can learn to appreciate that what some may see as "problematic" behaviours can actually teach us a lot about what children need from relationships and from the environment. When we shift our lens from viewing behaviours as either compliant or noncompliant to seeing them as adaptations, a whole new paradigm for supporting children's behavioural challenges opens up.

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